

Cross-Border Healthcare Contact point

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What is Contact point?

Contact point is an information centre, providing information regarding our (hereinafter - Latvian) national health care system and procedure for obtaining cross-border health care services.

A [list of contact points of all Member States](#) posted on a web-page of the European Commission.

You may find out information regarding the health care system of a particular state from the contact point/information centre of a particular state. The National Health Service performs the function of the Contact point/ Information centre in Latvia.

What is a National Contact Point?

A Contact Point is a designated **information center** responsible for providing details **about the country's healthcare system** and guidance on accessing cross-border healthcare services.

In Latvia, **the National Health Service** serves as the Contact Point. It is a public administration body under the supervision of the **Ministry of Health of the Republic of Latvia**.



How to use the Contact point?

Contact point/ information centre provides information:

by phone for residents of Latvia 80001234 (Working hours: from Monday to Thursday from 8.30 am to 5.00 pm, and on Fridays from 8.30 am to 3.00 pm);

by phone from foreign numbers [+37167045005](tel:+37167045005) (Working hours: from Monday to Thursday from 8:30 a.m. to 5:00 p.m., and on Fridays from 8:30 a.m. to 3:00 p.m.);

by e-mail: nvd@vmnvd.gov.lv;

on [web-page](#).

How to get into touch with the Latvian Contact Point?

By Phone

Local Calls (within Latvia): 80001234

International Callers: +371 67045005

Business Hours:

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:30 a.m. – 3:00 p.m.

By Email

nvd@vmnvd.gov.lv

By visiting the office in person

31 Cesu Street, Building 3, Entrance 6, Riga, LV-1012, Latvia



How do I contact a Contact point in another country?

Each EU country has at least one national contact point (some also have regional or local contact points) that can answer questions about treatment in that EU country.

Information on all EU contact points is available on Your Europe: <https://europa.eu/youreurope/>



The website, in line with the Cross-border Healthcare [Directive](#), provides information on the following:

[patient rights and obligations](#);

[healthcare in Latvia](#);

[healthcare service providers](#);

[healthcare quality and safety;](#)

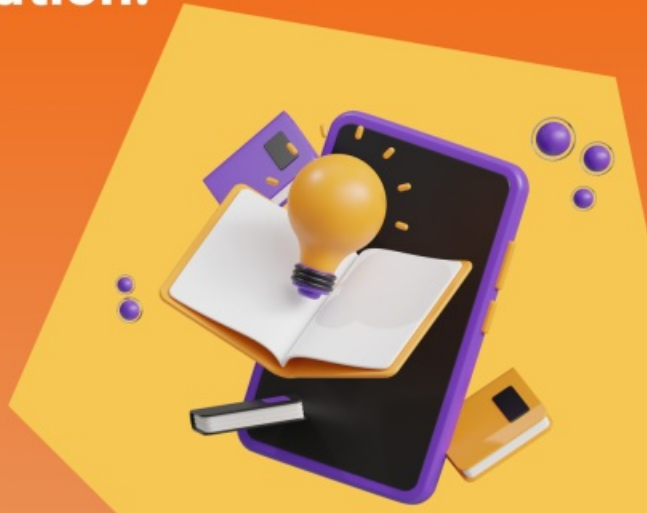
[Healthcare Risk Fund;](#)

[lodgement of claims;](#)

[provision of services in the EU.](#)

The National Contact Point provides the following information:

- Healthcare services in Latvia
- Procedure for obtaining services in Latvia
- Healthcare service providers
- Contact details of focal points in other EU Member States
- Patients' rights and other information



Regarding Cross-border
Directive

[View more](#)

Healthcare Service
Providers

[View more](#)

Cross-border eHealth services

[View more](#)

Healthcare Quality and Safety

[View more](#)

Patient rights and obligations

[View more](#)

Lodgement of Claims

[View more](#)

Health care in Latvia

[View more](#)

Useful links

[View more](#)

<https://www.vmnvd.gov.lv/en/cross-border-healthcare-contact-point>