

بِسْمِ اللّٰهِ الرَّحْمٰنِ الرَّحِیْمِ



MINISTRY OF HEALTH

REPUBLIC OF MALDIVES

COVID-19 DIGITAL CERTIFICATION OF MALDIVES

INFORMATION NOTE

1. INTRODUCTION

In September 2021, the Government of Maldives introduced “covid-safe.gov.mv” as the single-source official portal to be used to generate COVID-19 digital certificates in the Maldives. The portal can generate up to date information in real time which can be used to verify the authenticity and status of vaccination, recent PCR test results, COVID-19 health status and related mobility restrictions applicable on the individual of concern.

These certificates have been developed to international benchmarks, catering to requirements in-country and abroad, and with the view to optimize its utility by ensuring real time access to validate the information.

All information and data on the certificates generated through the portal are to be considered as data verified by Health Protection Agency [HPA], Ministry of Health [MoH], Maldives.

The development, maintenance and management of this portal as the COVID-19 digital certifications platform for Maldives has been jointly carried out by the The President’s Office [PO], MoH, Ministry of Foreign Affairs [MoFA] and National Centre for Information Technology [NCIT].

2. PURPOSE

This document serves as point of reference for relevant authorities in the Maldives and worldwide to understand the validation process of the COVID-19 digital certification of the Maldives, including the vaccination components within these certificates.

3. GENERATION OF COVID-19 DIGITAL CERTIFICATES

Any individual who has undergone testing or vaccination for Covid-19 or being isolated or quarantined, due to COVID-19, in Maldives, can access their digital records by logging into covidSAFE.gov.mv. In order to login, the following information needs to be provided and such information is verified by the system to trigger the generation of a one-time password (OTP):

- Details of either the National Identity Card Number or Passport Number*
- Phone number (previously registered with HPA while obtaining any COVID-19 related service in Maldives) or a previously activated/verified email address linked to the portal**

Once the OTP is authenticated, the individual can view their recent COVID-19 status, PCR test details, and vaccination information via the digital platform.

**As Maldivians use their unique National Identity Cards to obtain COVID-19 services in the country, passport details may not be linked to covidSAFE.gov.mv by default. Under such circumstances, and if the individual would like their passport details to be available through this portal, they can request to add these details through the “Let us know” prompt in the portal or through contacting HPA, MoH via the email address specified in Section 5.*

***In situations where the contact number have changed, the number could be updated by contacting HPA, MOH via the email address specified in Section 5.*

3.1. Sharing of the COVID-19 digital certificates

In situations where any individual requires* to share their COVID-19 digital certification with any authority for proof of vaccination and/or testing, such individuals can use the covidSAFE.gov.mv portal to generate the following:

- Shareable link
- Print version of the COVID-19 digital certification

Both the shareable link and the print version contains an embedded QR code which can be used to further verify the details of the individual by any relevant authority.

**For individuals who have been exempted from vaccination by HPA, MoH, these individuals need to carry the “Vaccination Exemption Approval” document issued by HPA, MoH during their travel. Prior to travel, it is an individual responsibility to check and fulfil the processes required for vaccination exempted cases by the destination country.*

3.1.1. Data fields of the COVID-19 digital certificate

When generating the shareable link, each individual is given the option to include their national identity number, passport number, full date of birth, vaccination details and details of past PCR tests.

Given that all these fields are selected, the shareable COVID-19 digital certificate will contain the following data fields:

- Name
- Identity Number
- Passport Number for individuals who had requested to include their passport details
- Date of Birth
- Type of vaccine for each dose
- Brand name of vaccine for each dose
- Manufacturer name for each dose
- Batch Number for each dose
- Date of vaccination for each dose
- Country of Vaccination for each dose
- Result of PCR tests taken within the last 30 days
- PCR samples collected date and time
- PCR samples result on date and time
- Embedded QR code
- Date and time of generation of the certificate

3.1.2. Validity duration of the shareable link/QR code

Individuals have the option of specifying the expiration time for the shareable link/QR code to either 30 minutes, 24 hours, 3 days, or 7 days. They also have the option to generate a permanent link/QR code.

4. VERIFICATION PROCESS OF COVID-19 DIGITAL CERTIFICATES

Airlines and border authorities can verify the COVID-19 digital certificates by simply scanning the QR code through any type of QR code scanner. No third party or intermediate software is needed for this process. Once scanned, the document will be shown in a user-friendly format. The details of this verification process are described below:

- 4.1. At airport or immigration checkpoints, the individual (traveler) will present the QR code for verification. This QR code can either be available in digital form (by clicking the shareable link) or in the print copy of the digital COVID-19 certificate that the traveler may choose to carry while traveling.
- 4.2. The airline staff or immigration official can then verify the certificate by scanning the QR code. Once this is scanned, they will be taken to a web-based verification tool / website under the URL “verify.hpa.gov.mv”. This allows the airline staff or immigration official to check whether the document is valid (not revoked), it has not been tampered and it has been issued by HPA/MoH.
- 4.3. Upon successful verification, the information can be compared against the traveler’s identity card and the country’s/region’s travel requirements.

5. CONTACT DETAILS

The email that can be used to communicate with HPA, MoH for any inquiries or further clarifications related to COVID-19 digital certificates of Maldives is “vaccine@health.gov.mv”.

6. REFERENCE:

- 6.1. Information video spot related to covidsafe.gov.mv:
https://twitter.com/hpa_mv/status/1440961260212736003?s=24

ANNEX A - Print Version of Sample Certificate



Manufacturer
 Serum Institute of India
Batch No
 4120204
Date
 13 Feb 2021
Country of Vaccination
 Maldives

Brand Name
 Covishield COVID-19 Vaccine
Vaccine
 COVID-19 Vaccine ChAdOx1 nCoV-19 (Recombinant)

VACCINE DOSE - 1

Manufacturer
 Serum Institute of India
Batch No
 41212010
Date
 11 Apr 2021
Country of Vaccination
 Maldives

Brand Name
 Covishield COVID-19 Vaccine
Vaccine
 COVID-19 Vaccine ChAdOx1 nCoV-19 (Recombinant)

VACCINE DOSE - 2

VACCINATION CERTIFICATE



This QR code can be validated within 3 days from (28, Nov 2021 03:12 pm)

PERSON INFORMATION

Name
 Shifza Mohamed
Identity Number
 A0 [REDACTED]
Passport Number
 LA1 [REDACTED]
Date Of Birth
 18 Jul 19 [REDACTED]

Result
 Negative
Collected On
 14 Nov 2021 - 07:01 PM
Result On
 15 Nov 2021 - 10:59 PM

PCR TESTS



COVID-19 DIGITAL CERTIFICATIONS

Health Protection Agency
Maldives

Generated on
 28, Nov 2021 03:12 pm

This certificate is issued by Health Protection Agency [HPA] of Maldives via <https://covidsafe.gov.mv> and to be considered as an official documentation for COVID-19 vaccination status of the bearer.
 HPA is the validating authority for COVID-19 vaccination data in the Maldives.

ANNEX B - Sample COVID-19 Digital Certificate available through verification tool (verify.hpa.gov.mv)

