



Ministry of Health of the Republic of Latvia

Information for Ukrainian citizens about health care services in Latvia

All the state funded healthcare services are available to you for free
For information, questions **80001234**
(Monday-Thursday 8:30–17:00, Friday – 8:30–15:00, in English and Russian).
☐ from foreign phone numbers: +371
67045005 Ministry of Health
www.vm.gov.lv



IN LIFE-SAVING SITUATION – emergency medical aid **113** or **112**

MEDICAL AID

General practitioner – consultations, prescriptions, referral to a physician–specialist, fore examinations or analyses, vaccines etc. ✉ nvd@vmnvd.gov.lv, 80001234.

Doctor on duty – medical consultations, prescriptions, etc., beyond the general practitioner's business hours. Available in Riga and other larger cities. <https://www.vmnvd.gov.lv/lv/>  Kur saņemt medicīnisko palīdzību or 80001234.

Specialist of direct access – physician without a referral from the general practitioner: gynaecologist; oculist; paediatrist; children's surgeon; narcologist; dermatovenerologist (in case of sexually transmissible diseases); endocrinologist (in case of diabetes); oncologist, oncologist-chemical therapist (in case of oncologic disease); pneumologist (in case of tuberculosis); psychiatrist or children's psychiatrist (in case of mental illness); infectologist (in case of HIV or close contact with a HIV-infected person). <https://www.vm.gov.lv>  Informācija Ukrainas pilsoņiem

Urgent medical aid point and hospital admission unit – urgent medical aid – sudden illness, exacerbation of chronic disease or injury. <https://www.vmnvd.gov.lv/lv/>  Kur saņemt medicīnisko palīdzību or 80001234.

General practitioner's hotline 66016001 – phone consultations in case of a simple illness (minor injuries, scars, cold, fever, vomiting, bruises etc.). Business days 17:00–8:00, weekends, public holidays – 24 h, also in Russian.

Dentistry – state funded for children up to the age of 18, paid service for adults. For information 80001234.



PSYCHOEMOTIONAL SUPPORT – free support services for adults and children
<https://www.vm.gov.lv>  Informācija Ukrainas pilsoņiem.



COVID-19 (www.covid19.gov.lv/en)

It is possible to perform a state-paid Covid-19 test in the laboratory by receiving a referral from a general practitioner. In order to make an appointment for the delivery of covid-19 test tests, you should contact the phone of the specific laboratory. Outpatient state-paid Covid-19 testing is performed on pregnant women (according to clinical indications), while in the hospital every patient upon entering the hospital (in accordance with the procedures established by the institution).

Certificate – not required upon entry in Latvia, for receipt of services and in other cases, passport of a citizen of Ukraine is required. About Covid-19 **isolation and quarantine** +371 67387661 (business days 9:00–16:00).

REQUIRED DOCUMENTS – prior to receipt of service – passport/visa or permanent residence permit. If no documents are held 80001234. No patient's co-payment (not applicable to paid services – find out in