



**Information for Ukrainian citizens about health care services in Latvia**

All the state funded healthcare services are available to youfor free For information, questions **80001234**

(Monday-Thursday 8:30–17:00, Friday – 8:30–15:00, in English and Russian).

[□](https://www.emojiall.com/lv/sub-categories/H5) from foreign phone numbers: +371 67045005 Ministry of Health [www.vm.gov.lv](http://www.vm.gov.lv/)

**IN LIFE-SAVING SITUATION –** emergency medical aid **113 or 112**



MEDICAL AID

**General practitioner** – consultations, prescriptions, referral to a physician–specialist, forexaminationsoranalyses, vaccinesetc. ✉[nvd@vmnvd.gov.lv,](mailto:nvd@vmnvd.gov.lv) 80001234.

**Doctor on duty** – medical consultations, prescriptions, etc., beyond the general practitioner's

business hours. Available in Riga and other larger cities. https[://www.vmnvd.gov.lv/lv/](http://www.vmnvd.gov.lv/lv/) Kur saņemt medicīnisko palīdzību or 80001234.

**Specialist of direct access** – physician without a referral from the general practitioner: gynaecologist; oculist; paediatrist; children's surgeon; narcologist; dermatovenerologist (in case of sexually transmissive diseases); endocrinologist (in case of diabetes); oncologist, oncologist-chemical therapist (in case of oncologic disease); pneumologist (in case of tuberculosis); psychiatrist or children's psychiatrist (in case of mental illness); infectologist (in case of HIV or close contact with a HIV-infected person. [https://www.vm.gov.lv](https://www.vm.gov.lv/)  Informācija Ukrainas pilsoņiem

**Urgent medical aid point and hospital admission unit** – urgent medical aid – sudden illness, exacerbation of chronic disease or injury. https:/[/www.vmnvd.gov.lv/lv/](http://www.vmnvd.gov.lv/lv/)Kur saņemt medicīnisko palīdzību or 80001234.

**General practitioner’s hotline 66016001** – phone consultations in case of a simple illness (minor injuries, scars, cold, fever, vomiting, bruises etc.). Business days 17:00–8:00, weekends, public holidays – 24 h, also in Russian.

**Dentistry** – state funded for children up to the age of 18, paid service for adults. For information 80001234.



**PSYCHOEMOTIONAL SUPPORT** – free support services for adults and children [https://www.vm.gov.lv](https://www.vm.gov.lv/)  Informācija Ukrainas pilsoņiem.

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**REQUIREDDOCUMENTS** – prior toreceipt of service – passport/visa or permanent residence permit. If no documents are held 80001234. No patient's co-payment (not applicable to paid services – find out in

**COVID-19** ([www.covid19.gov.lv/en](http://www.covid19.gov.lv/en))

It is possible to perform a state-paid Covid-19 test in the laboratory by receiving a referral from a general practitioner. In order to make an appointment for the delivery of covid-19 test tests, you should contact the phone of the specific laboratory. Outpatient state-paid Covid-19 testing is performed on pregnant women (according to clinical indications), while in the hospital every patient upon entering the hospital (in accordance with the procedures established by the institution).

**Certificate** – not required upon entry in Latvia, for receipt of services and in other cases, passport of a citizen of Ukraineisrequired. About Covid-19 **isolation and quarantine** +371 67387661 (business days 9:00–16:00).